

Conflict management using de-escalation, communication and negotiation

Acknowledgements



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College of Policing Limited Leamington Road Ryton-on-Dunsmore Coventry CV8 3EN

Conflict management using de-escalation, communication and negotiation guidelines acknowledgements

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Working together with everyone in policing, we share the skills and knowledge officers and staff need to prevent crime and keep people safe.

We set the standards in policing to build and preserve public trust and we help those in policing develop the expertise needed to meet the demands of today and prepare for the challenges of the future.

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