

Date: 13 September 2021

Our Reference: FOIA-2021-096

RE: Your request for information under the Freedom of Information Act 2000

I write in response to your Freedom of Information Act 2000 ('FoIA 2000') request, dated 06/09/2021, in which you requested:

"Please may you provide me with:

The total number of Subject Access Requests received between 01/04/2020 – 31/03/2021

The total number of Freedom of Information requests received between 01/04/2020 – 31/03/2021

The total number of Complaints logged between 01/04/2020 – 31/03/2021

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Finally, can you confirm the software application used to track these requests, i.e. eCase, iCasework, Cyclops, Excel, etc."

Decision

When a request for information is made under FoIA 2000, a public authority has a general duty under section 1(1) of the Act to inform an applicant whether the requested information is held. There is then a general obligation to communicate that information to the applicant.

In line with section 1(1) of the FoIA, I can confirm the College **holds information** relevant to your request. For ease, each part of your request has been dealt with separately below:

The total number of Subject Access Requests received between 01/04/2020 – 31/03/2021 – 28

Subject Access Requests. Recorded on Excel.

The total number of Freedom of Information requests received between 01/04/2020 – 31/03/2021 –

154 Freedom of Information Act requests. Recorded on Excel.

The total number of Complaints logged between 01/04/2020 – 31/03/2021 - 45 complaints.

Recorded on Excel.

Your rights can be found at the end of this letter.

Yours sincerely,

Kate Kaufman | Legal Advisor
Information Management and Legal Team
College of Policing

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Website: www.college.police.uk

Your right of review

Under the Freedom of Information Act 2000 you have a right to request an internal review if you are dissatisfied with our handling of your request. Review requests should be made in writing (by email or post) within 40 working days from the date of our original response. We will aim to respond to your review request within 20 working days.

The Information Commissioner's Office (ICO)

If, after lodging a review request you are still dissatisfied, you may raise the matter with the ICO. For further information you can visit their website at <https://ico.org.uk/for-the-public/official-information/>. Alternatively, you can contact them by phone or write to them at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Phone: 0303 123 1113