

Date: 23 November 2021

Our Reference: FOIA-2021-135

RE: Your request for information under the Freedom of Information Act 2000

I write in response to your Freedom of Information Act 2000 ('FoIA 2000') request, dated 11/11/2021, in which you requested:

"Please find below my FOI request regarding malicious emails sent to the department.

The date range for the requests is from 2018 to present day. The data shall include a breakdown by year and by individual departments (e.g. separate departments, agencies, or public bodies within the main government agency), if applicable.

1. How many malicious emails have been successfully blocked?
2. What percentage of malicious emails were opened by staff?
3. What percentage of malicious links in the emails were clicked on by staff?
4. How many ransomware attacks were blocked by the department?
5. How many ransomware attacks were successful?"

Decision

When a request for information is made under FoIA 2000, a public authority has a general duty under section 1(1) of the Act to inform an applicant whether the requested information is held. There is then a general obligation to communicate that information to the applicant.

In line with section 1(1) of the FoIA, I can confirm the College **holds information** relevant to your request. For ease, we have dealt with each part of your request separately:

1. How many malicious emails have been successfully blocked?

For dates between 2018 – November 2020 no information is held.

Between November 2020 – October 2021 712 emails were blocked. No information is held on what these emails were.

From October 2021 – the present date, please find a table below showing the number of emails blocked:

Direction	Type	24 hours	3 days	7 days	15 days	30 days
Inbound	GoodMail	0	0	22001	69873	148924
Outbound	GoodMail	0	0	29773	89533	185876
Inbound	EmailPhish	0	0	1236	2801	5494
Inbound	SpamDetections	0	0	513	1679	3792
Outbound	SpamDetections	0	0	8	20	45
Inbound	EmailMalware	0	0	9	15	20
Outbound	EmailPhish	0	0	0	0	2
Inbound	EdgeBlockSpam	62	703	4168	9208	22713

2. What percentage of malicious emails were opened by staff?

No recorded information held. However, the College estimates less than 1% of malicious emails were opened.

3. What percentage of malicious links in the emails were clicked on by staff?

We do not hold information on the percentages. However, for a number of incidents per year, please see below:

2018 – no information held.

2019 – 0

2020 – 4 incidents

2021 – 1 incident.

4. How many ransomware attacks were blocked by the department?

No information held.

5. How many ransomware attacks were successful?

No ransomware attacks have been successful.

Your rights can be found at the end of this letter.

Yours sincerely,

Kate Kaufman | Legal Advisor
Information Management and Legal Team
College of Policing

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Website: www.college.police.uk

Your right of review

Under the Freedom of Information Act 2000 you have a right to request an internal review if you are dissatisfied with our handling of your request. Review requests should be made in writing (by email or post) within 40 working days from the date of our original response. We will aim to respond to your review request within 20 working days.

The Information Commissioner's Office (ICO)

If, after lodging a review request you are still dissatisfied, you may raise the matter with the ICO. For further information you can visit their website at <https://ico.org.uk/for-the-public/official-information/>. Alternatively, you can contact them by phone or write to them at the following address:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Phone: 0303 123 1113