

# Operation Provide logic model – Lancashire Constabulary

Problem	Response	Outputs	Outcomes
<ul style="list-style-type: none"> <li>■ Decrease in calls for service for DA during COVID-19 pandemic</li> <li>■ Reported increases in calls for service to third sector organisations</li> <li>■ Raised concerns for ‘locked-in’ victims of DA and hidden harm</li> </ul>	<p><b>Operation Provide</b></p> <ul style="list-style-type: none"> <li>■ Reach out to victims of DA who report to the police</li> <li>■ Maximise positive victim outcomes</li> <li>■ Reduce the likelihood of repeat victimisation</li> <li>■ Enhance police response in DA investigations</li> </ul> <p><b>Resources</b></p> <ul style="list-style-type: none"> <li>■ Blackpool Teaching Hospitals NHS Foundation Trust</li> <li>■ Liverpool John Moores University</li> <li>■ Ministry of Justice funding</li> <li>■ Office of Police Crime Commissioner funding</li> <li>■ Detective sergeant for operational oversight and triage</li> <li>■ Dedicated DA vehicle</li> <li>■ Dedicated police officer to DA vehicle</li> <li>■ Independent Domestic Violence Advocates (IDVAs)</li> <li>■ Divisional Safeguarding Unit</li> </ul> <p><b>DA incident response</b></p> <ul style="list-style-type: none"> <li>■ Detective sergeants triage incoming DA incidents</li> <li>■ Deployment of IDVAs and uniformed officer to incidents of DA</li> <li>■ Safeguarding responsibilities maintained post incident via Divisional Safeguarding Unit</li> </ul> <p><b>Evaluation and monitoring</b></p> <ul style="list-style-type: none"> <li>■ Early independent academic evaluation of Operation Provide</li> <li>■ Holistic mixed-method and multi-participant evaluation</li> </ul> <p><b>Trauma-informed practice</b></p> <ul style="list-style-type: none"> <li>■ Trauma informed policing built into new recruits training</li> <li>■ System-wide trauma informed training provided by Lancashire Violence Reduction Unit</li> </ul>	<ul style="list-style-type: none"> <li>■ Engagement of victims by IDVAs much earlier in CJS process</li> <li>■ Broader offer of services to victims of DA</li> <li>■ Academic analysis and evaluation of Operation Provide</li> <li>■ Number of officers/staff trained in trauma informed practice</li> <li>■ Number of incidents attended by the joint IDVA and police team</li> <li>■ Number of victims responded to</li> <li>■ Number of victims supported through Operation Provide</li> </ul>	<ul style="list-style-type: none"> <li>■ Increases in victim engagement with DA investigations</li> <li>■ Increases in victim engagement with DA safeguarding</li> <li>■ Increase in funding for Operation Provide beyond COVID-19</li> <li>■ Better evidential package</li> <li>■ Shifting perceptions of officers through the lens of trauma</li> </ul>