

Product Licence Schedule

First Aid Learning Programme

Ref. no.: PL-A-120

Version: 5.0

Date: September 2023

Product Licence Schedule: First Aid Learning Programme

1. Introduction

- 1.1 This product licence schedule forms part of the College of Policing's (the 'Licensor's') consolidated licence. It articulates the terms and conditions which relate specifically to this Product but **must** be read in conjunction with the consolidated licence. A copy of the consolidated licence can be found at: <https://www.college.police.uk/career-learning/licensed-products>.
- 1.2 A list of all the Licensor's licensed products (and licence fees for organisations who are not a Home Office Police Force) as well as Product Licence Schedules for each Product is published [online](#) (excluding any police sensitive products). Licensees are also able to search whether their organisation has a consolidated licence and which products they are licensed to use/deliver at: <https://www.college.police.uk/career-learning/licensed-products>.
- 1.3 The College's work is organised into four portfolios and its people are organised into professional communities and business units (enabling services). Responsibility for this **Product** (the 'First Aid Learning Programme') sits within the Engagement and Implementation professional community.
- 1.4 For enquires regarding this Product please contact: Matt Johnston, Policy Manager of Occupational Health, Safety and Welfare, College of Policing Ltd. Email: Matt.Johnston@college.police.uk.
- 1.5 For enquiries about licensing please contact the Copyright and Licensing team at: Copyright&Licensing@college.police.uk

2. Background

- 2.1 The national First Aid Learning Programme is a learning product that has been designed and contextualised for policing to meet the learning needs of all officers and police staff. It is a flexible, modular programme made up of five modules.

2.1.1 **Module 1: Basic Life Support**

This module is designed for police personnel requiring awareness of what to do in a first aid emergency but who are not expected to deal with workplace emergencies.

2.1.2 **Module 2: First Aid Skills Police (derived from the HSE EFAW qualification, expanded for the delivery of first aid in a policing context)**

This module is designed for police officers and operational support staff who have direct contact with the public. The learning addresses a range of medical situations that personnel may be expected to deal with. This module includes the learning outcomes addressed in module 1. Annual refresher training is required in this module.

2.1.3 **Module 3: First Aid Skills Custody**

This module is designed for police officers such as custody sergeants and detention officers. It includes other relevant personnel who are responsible for the care of detainees, as determined by the force. The learning addresses a range of medical situations that personnel working in a custody environment are more likely to encounter. This module supplements module 2.

2.1.4 **Module 4: First Aid Skills Police (derived from the HSE FAW qualification, expanded for the delivery of first aid in a policing context)**

This module is designed for officers or police staff working where the operational plan requires a higher level of first aid than the emergency first aider can provide. It focuses on the level of first aid identified by the HSE as the acceptable level for medium-to-high-risk work environments and operational duties. The learning addresses a wide range of medical situations that personnel may be expected to deal with. It addresses the same content as module 2; however, it develops this further by adding more complex medical and trauma skills. Annual refresher training is required.

2.1.5 **Module 5: Enhanced First Aid Skills**

This module provides the clinical content for all officers and staff who are trained in advanced first aid techniques. This includes roles where such training is nationally mandated, such as firearms officers and public order medics, and others where these skills are as a result of local risk assessment, such as marine units, surveillance and work at height. This learning supplements the basic foundation first aid skills. It offers a menu of enhanced first aid skills that the National Police First Aid Forum has been advised are suitable for police personnel who are non-health care professionals, from which forces may select individually required skills, subject to their local risk assessments. This learning has been designed in addition to basic foundation first aid skills, appropriate to role requirements (modules 1, 2 and 4) and should not be taught in isolation. Annual refresher training is required.

2.2 The learning outcomes are based upon the learning standards for First Aid within the National Policing Curriculum.

- 2.3 The learning outcomes are also fully aligned to relevant HSE training standards pertaining to first aid. Hence by using the First Aid Learning Programme forces can ensure that learning and development is akin with HSE's national guidance for first aid training providers.
- 2.4 The College of Policing on behalf of the National Policing Business Area for Health, Safety and Welfare is responsible for ensuring appropriate quality assurance processes are in place to guide forces in the implementation of the HSE guidelines.

3. Licensed Purpose

- 3.1 Subject to the licence terms, this Licence enables the Licensee to use the Product to map their own internal learning provision to the Licensor's First Aid Learning Programme and deliver it to the Permitted Audience to achieve compliance with the Health and Safety (First Aid) Regulations 1981 directive to employers to provide suitable first aid equipment, facilities and personnel training to their employees.

4. Licensed Resources (as updated from time to time)

- 4.1 First Aid Learning Programme resources:

| Resources | NPC/MLE Code |
|---|-----------------------|
| First Aid Learning Programme Specification | FA_PS_001_PDF |
| First Aid Learning Self-assessment Guidance | ENPS_FA_TR_TA_001_PDF |
| First Aid National Policing Curriculum | FA_NPC_001_PDF |

5. Access to Licensed Resources

- 5.1 The licensed resources can be accessed on College Learn (the Licensor's online learning management system) provided by the Digital, Data & Technology (DDaT) team.
- 5.2 Alternatively, where the Licensee is not a Home Office Police Force and does not have corporate access to College Learn, the Licensee:
- may, provided they have the technical capability to access College Learn, be granted up to four College Learn accounts for the Licensee's Managers/Trainers/ Practitioners to access the licensed resources under their Licence. The Licensee should provide the names, job titles and official email addresses of its staff requiring access via the Permission Request Form; or

- where they do not have the technical capability to access College Learn and where appropriate, they can request the trainer resources directly from the Licensor (see section 1.4 for contact details).

6. Government Security Classifications (GSC)

- 6.1 The licensed resources in this Product are classified as OFFICIAL under the Government Security Classifications and are to be handled accordingly.

7. Proprietary Information and Security

- 7.1 The licensed resources in this Product are designated as Confidential Information and must be treated as confidential and safeguarded accordingly (consolidated licence clause 5 refers). For the avoidance of doubt, this includes but is not limited to the uploading of tactics or curriculum materials to corporate or personal websites, social media, or other social platforms, or making available at events or open days.

8. Product enquiries and requests for disclosure under the Freedom of Information Act (FOIA) and Criminal Procedures and Investigations Act (CPIA)

- 8.1 All enquiries relating to this Product must be referred to the Licensor promptly.
- 8.2 Licensees who are subject to requests for disclosure under FOIA or CPIA are required to consult the Licensor before disclosing any of the Licensor's Products which are either classified as OFFICIAL-SENSITIVE or above under the GSC or contain police tactics and must use all reasonable endeavours to secure exemptions from disclosure.

9. Licence Term

- 9.1 The licence term for this Product ends on 31 March 2024.

10. Licence Fees

- 10.1 There is no licence fee for Home Office Police Forces to use this Product.
- 10.2 An annual licence fee of £564 applies from 1 April 2023 to 31 March 2024, to Licensees who are not Home Office Police Forces.
- 10.3 Any support required by the Licensee to use/deliver this Product will be charged at a daily rate to be agreed by both parties.

11. Use in Licensee's Own Products

- 11.1 The Licensee is permitted to use or incorporate this Product, in whole or in part, in their own product(s) provided their product is only used for the original Licensed Purpose and Permitted Audience, and contains the following attribution: 'Contains © College of Policing Ltd information reproduced under licence'.

12. Use of Licensor's Logo

- 12.1 The Licensee may use the College of Policing logo in association with their use of this Product in accordance with the Licensor's brand identity manual.
- 12.2 Permission to use the logo is not transferable to other parties and the logo shall not be used in a manner which might imply that the Licensee's product(s) are endorsed by the Licensor as meeting any standard. Example of acceptable wording is, 'Courses are delivered in accordance with the College of Policing's licensed learning standards and materials'.
- 12.3 Use of the logo must not reduce or diminish the reputation, image and prestige of the Licensor.
- 12.4 Permission to use the logo may be withdrawn at the Licensor's absolute discretion and with immediate effect when written notice is served by post, email or in person.

13. Permitted Audience

- 13.1 Where the Licensee is a Home Office Police Force, the Product may be used to provide training to its Internal Staff and also to other Home Office Police Forces personnel including Specials, PCSOs and Police Support Volunteers.
- 13.2 Where the Licensee is not a Home Office Police Force, the Product shall only be used to provide training to its Internal Staff on a non-commercial basis, except as expressly authorised under the Licence.
- 13.3 Licensees must obtain prior written approval from the Licensor to extend the Permitted Audience, whether on a commercial or non-commercial basis by submitting a [Permission Request Form](#).

14. Commercial Use

- 14.1 Where the Licensee is a Home Office Police Force, the Licensee is permitted to cross-charge other Home Office Police Forces up to Full Cost for the delivery of services

utilising the Product to the Permitted Audience.

14.2 Where the Licensee is not a Home Office Police Force, the Product shall only be used to provide training to its Internal Staff on a non-commercial basis.

14.3 Except as permitted above this Product shall not be used to generate income without the Licensor's prior written permission.

15. Sharing/Outsourcing

15.1 Except as permitted in this Licence this Product shall not be shared with third parties without the Licensor's prior written permission.

16. Adapting/Modifying

16.1 Not permitted.

17. Product Improvements

17.1 Where the Licensee identifies any product improvements, including areas where the licensed resources are out-of-date or incorrect, these should be told to and shared with the Licensor (see section 1.4 for contact details).

18. Supplementary Materials

18.1 Any additional materials created or used by the Licensee to supplement the Product cannot be validated or endorsed by the Licensor.

19. Permission Requests

19.1 Licensees shall request permission to use this Product outside these licence terms by submitting a [Permission Request Form](#) to the Copyright and Licensing team at: Copyright&Licensing@college.police.uk, at least 14 days before contract and/or commencement.

20. Territory

20.1 Where the Licensee is a Home Office Police Force, this Product shall only be used within England and Wales. For the avoidance of doubt, this excludes the States of Guernsey, Jersey and the Isle of Man.

20.2 Where the Licensee is not a Home Office Police Force, this Product shall only be used within the Licensee's Official Business Premises.

21. Trainer Standards

- 21.1 Licensees delivering this Product shall ensure all their trainers meet the Police Sector Standards for Training of Instructors. The standards can be found on the Licensor's [Training Essentials Programme \(TEP\) webpage](#), under the 'Additional documents' title in the Key Details table.

22. Police Service Quality Management System (PSQMS)

- 22.1 The PSQMS is the Licensor's online software application used to manage quality assurance in line with the national policing curriculum. Where the Licensee is required to undertake a self-assessment to demonstrate to the Licensor that it meets the required standards set by the Licensor, the Licensor hereby grants the Licensee a licence to access and use the PSQMS solely for this purpose.
- 22.2 Guidance materials to support the use of the PSQMS and Terms of Use can be obtained from: PSQMS.Enquiries@college.police.uk.
- 22.3 The PSQMS is hosted on the secure police CJX system via: <https://psqms.college.police.uk>.

23. Delivery Standards and Assurance

- 23.1 The learning standards for the Product are defined in the national policing curriculum (NPC). The national policing curriculum is supported by a wide range of management and trainer resources, including where appropriate programme specifications and trainer guides. Licensees shall ensure they are using the latest versions of these documents. These are accessible from College Learn: <https://www.learn.college.police.uk>.
- 23.2 Where the Licensee is a Home Office Police Force, Licensees shall monitor their use or delivery of the Product in line with the requirements of the Police Service Quality Assurance (PSQA) Scheme. Further information on the Scheme can be obtained from: PSQA.Enquiries@college.police.uk.
- 23.3 A copy of the Police Service Quality Assurance (PSQA) Scheme handbook is accessible from College Learn: <https://www.learn.college.police.uk>.
- 23.4 Where the Licensee is not a Home Office Police Force, the Licensee may either monitor their use or delivery of the Product in line with the requirements of the Police Service Quality Assurance (PSQA) Scheme or apply their own quality assurance process to ensure the integrity of the Product and any delivery requirements specified in this

Licence. Licensees may be required to evidence their quality assurance processes on receipt of a request for such from the Licensor or an authorised representative.

- 23.5 The Licensor may require Licensees to participate in national PSQA audits. If this Product is selected for auditing, the Licensee shall co-operate with the Licensor in conducting the auditing exercise and undertakes to ensure that its staff comply with its obligations under this clause.
- 23.6 Use or delivery of the Product shall be in accordance with the relevant programme handbook or programme specification. For the avoidance of doubt, this Licence shall take precedence over the handbook and any supplementary guidance documents.
- 23.7 The First Aid Learning Programme compliance framework has been effectively mapped against the six PSQA criteria. All six criteria are to be completed through a self-assessment process. The First Aid Guidance notes give details of the Specific QA Requirements that need to be demonstrated.
- 23.8 In accordance with consolidated licence clause 4.1.9 the Licensor has access at all reasonable times to oversee the Licensee's use of the Product to ensure compliance of the current delivery standards and licence terms.
- 23.9 Licensees shall provide the Licensor with any licence related management information (including but not limited to the number of courses delivered and/or number of Learners/users of the Product) that the Licensor determines is appropriate for the purpose of monitoring activity under the licence, as required under the product licence or on request.

24. Special Conditions

- 24.1 Clause not used.

25. Prior Experience, Pre-requisite and/or Co-requisite Learning

- 25.1 There are no mandatory pre and/or co-requisite requirements for this Product.