

Product Licence Schedule

Domestic Abuse (DA) Matters Change Programme

Ref. no.: PL-D-120

Version: 1.1

Date: September 2022

Product Licence Schedule: Domestic Abuse (DA) Matters Change Programme

1. Introduction

- 1.1 This product licence schedule forms part of the College of Policing's (the 'Licensor's') consolidated licence. It articulates the terms and conditions which relate specifically to this Product but **must** be read in conjunction with the consolidated licence. A copy of the consolidated licence can be found at: <https://www.college.police.uk/career-learning/licensed-products>.
- 1.2 A list of all the Licensor's licensed products (and licence fees for organisations who are not a Home Office Police Force) as well as Product Licence Schedules for each Product is published [online](#) (excluding any police sensitive products). Licensees are also able to refer to our online Licensed Product and Licensees Register to check whether their organisation has a consolidated licence and which products they are licensed to use/deliver at: <https://www.college.police.uk/about/licensing-products>.
- 1.3 The College's work is organised into four portfolios and its people are organised into professional communities and business units (enabling services). Responsibility for this **Product** (the 'Domestic Abuse (DA) Matters Change Programme') sits within the Licensor's Engagement and Implementation professional community.
- 1.4 For enquires regarding this Product please contact: Sharon Stratton, Policing Standards Manager for Public Protection, College of Policing Ltd. Email: Sharon.stratton@college.police.uk.
- 1.5 For enquiries about licensing please contact the Copyright and Licensing team at: Copyright&Licensing@college.police.uk

2. Background

- 2.1 DA Matters is a programme of activity to help policing organisations to enhance the knowledge and skills of their workforce who act as 'First Responders' and those 'Champions' who advise or supervise them, in order to improve the police response to domestic abuse. The training is delivered in trainer-led classroom based sessions that include a mixture of videos, PowerPoint presentations, and group discussions. Key learning outcomes are for Learners to be able to explain what is meant by the term 'coercive control', understand the effect of multiple controlling behaviours on victims, and identify why victims can find it difficult to leave an abusive partner.

3. Licensed Purpose

3.1 Subject to the licence terms, this Licence enables the Licensee to deliver the Product to the Permitted Audience only when:

- a) The Licensee's designated trainer/s have successfully completed the Licensor's Train-the-Trainer course delivered by one of the Licensor's official delivery partners;
- and**
- b) Approximately 75% of the Licensee's frontline staff have received the DA Matters Change Programme training from one of the Licensor's official delivery partners.

4. Licensed Resources (as updated from time to time)

4.1 The Product licensed resources are listed at Appendix A.

5. Access to Licensed Resources

5.1 Access to the Product will be granted once a Licensee's designated trainer/s have successfully completed the Licensor's Train-the-Trainer course delivered by one of the Licensor's official delivery partners.

5.2 The licensed resources can be accessed under 'Specialist Learning Programmes - Public Protection (Protecting Vulnerable People)' on College Learn (the Licensor's online learning management system) provided by the Digital, Data & Technology (DDaT) team.

5.3 Alternatively, where the Licensee is not a Home Office Police Force and does not have corporate access to College Learn, the Licensee:

- may, provided they have the technical capability to access College Learn, be granted up to four College Learn accounts for the Licensee's Managers/Trainers/ Practitioners to access the licensed resources under their Licence. The Licensee should provide the names, job titles and official email addresses of its staff requiring access via the Permission Request Form; or
- where they do not have the technical capability to access College Learn and where appropriate, they can request the resources directly from the Licensor (see section 1.4 for contact details).

6. Government Security Classifications (GSC)

- 6.1 The licensed resources in this Product are classified as OFFICIAL under the Government Security Classifications and are to be handled accordingly.

7. Confidentiality and Security

- 7.1 The licensed resources in this Product are designated as Confidential Information and must be treated as confidential and safeguarded accordingly (consolidated licence clause 5 refers). For the avoidance of doubt, this includes but is not limited to the uploading of tactics or curriculum materials to corporate or personal websites, social media, or other social platforms, or making available at events or open days.

8. Product enquiries and requests for disclosure under the Freedom of Information Act (FOIA) and Criminal Procedures and Investigations Act (CPIA)

- 8.1 All enquiries relating to this Product must be referred to the Licensor promptly.
- 8.2 Licensees who are subject to requests for disclosure under FOIA or CPIA are required to consult the Licensor before disclosing any of the Licensor's Products which are either classified as OFFICIAL-SENSITIVE or above under the GSC or contain police tactics and must use all reasonable endeavours to secure exemptions from disclosure.

9. Licence Term

- 9.1 The licence term for this Product ends on 31 March 2023.

10. Licence Fees

- 10.1 There is no licence fee for Home Office Police Forces to use this Product.
- 10.2 An annual licence fee of £533 applies from 1 April 2022 to 31 March 2023 to Licensees who are not Home Office Police Forces.
- 10.3 Any support required by the Licensee to use/deliver this Product will be charged at a daily rate to be agreed by both parties.

11. Use in Licensee's Own Products

- 11.1 Not permitted.

12. Licensor's Logo and Copyright Assertion Notice

- 12.1 Removal of the Licensor's logo or any copyright protection from the licensed materials is prohibited.

13. Permitted Audience

- 13.1 Where the Licensee is a Home Office Police Force, the Product may be used to provide training to its Internal Staff and also to other Home Office Police Forces personnel including Specials, PCSOs and Police Support Volunteers.
- 13.2 Where the Licensee is not a Home Office Police Force, the Product shall only be used to provide training to its Internal Staff on a non-commercial basis, except as expressly authorised under the Licence.
- 13.3 Licensees must obtain prior written approval from the Licensor to extend the Permitted Audience, whether on a commercial or non-commercial basis by submitting a [Permission Request Form](#).

14. Commercial Use

- 14.1 Where the Licensee is a Home Office Police Force, the Licensee is permitted to cross-charge other Home Office Police Forces up to Full Cost for the delivery of services utilising the Product to the Permitted Audience.
- 14.2 Where the Licensee is not a Home Office Police Force, the Product shall only be used to provide training to its Internal Staff on a non-commercial basis.
- 14.3 Except as permitted above this Product shall not be used to generate income without the Licensor's prior written permission.

15. Sharing/Outsourcing

- 15.1 Except as permitted in this Licence this Product shall not be shared with third parties without the Licensor's prior written permission.

16. Adapting/Modifying

- 16.1 No amendments or modifications can be made to this Product without prior written permission from the Licensor.

17. Product Improvements

- 17.1 Where the Licensee identifies any product improvements, including areas where the licensed resources are out-of-date or incorrect, these should be told to and shared with the Licensor (see section 1.4 for contact details).

18. Supplementary Materials

- 18.1 Any additional materials created or used by the Licensee to supplement the Product cannot be validated or endorsed by the Licensor.

19. Permission Requests

- 19.1 Licensees shall request permission to use this Product outside these licence terms by submitting a [Permission Request Form](#) to the Copyright and Licensing team at: Copyright&Licensing@college.pnn.police.uk, at least 14 days before contract and/or commencement.

20. Territory

- 20.1 Where the Licensee is a Home Office Police Force, this Product shall only be used within England and Wales. For the avoidance of doubt, this excludes the States of Guernsey, Jersey and the Isle of Man.
- 20.2 Where the Licensee is not a Home Office Police Force, this Product shall only be used within the Licensee's Official Business Premises.

21. Police Service Quality Management System (PSQMS)

- 21.1 The PSQMS is the Licensor's online software application used to manage quality assurance in line with the national policing curriculum. Where the Licensee is required to undertake a self-assessment to demonstrate to the Licensor that it meets the required standards set by the Licensor, the Licensor hereby grants the Licensee a licence to access and use the PSQMS solely for this purpose.
- 21.2 Guidance materials to support the use of the PSQMS and Terms of Use can be obtained from: PSQMS.Enquiries@college.police.uk.
- 21.3 The PSQMS is hosted on the secure police CJX system via: <https://psqms.college.police.uk> and on the internet via: <https://psqms.ncalt.com>.

22. Quality Criteria and Delivery Standards

- 22.1 The learning standards for the Product are defined in the national policing curriculum (NPC). The national policing curriculum is supported by a wide range of management and trainer resources, including where appropriate programme specifications and trainer guides. Licensees shall ensure they are using the latest versions of these documents. These are accessible from College Learn: <https://www.learn.college.police.uk>.
- 22.2 Where the Licensee is a Home Office Police Force, Licensees shall monitor their use or delivery of the Product in line with the requirements of the Police Service Quality Assurance (PSQA) Scheme. Further information on the Scheme can be obtained from: PSQA.Enquiries@college.police.uk.
- 22.3 A copy of the Police Service Quality Assurance (PSQA) Scheme handbook is accessible from the online learning environment (College Learn) platform: <https://www.learn.college.police.uk>.
- 22.4 Where the Licensee is not a Home Office Police Force, the Licensee may either monitor their use or delivery of the Product in line with the requirements of the Police Service Quality Assurance (PSQA) Scheme or apply their own quality assurance process to ensure the integrity of the Product and any delivery requirements specified in this Licence. Licensees may be required to evidence their quality assurance processes on receipt of a request for such from the Licensor or an authorised representative.
- 22.5 The Licensor may require Licensees to participate in national PSQA audits. If this Product is selected for auditing, the Licensee shall co-operate with the Licensor in conducting the auditing exercise and undertakes to ensure that its staff comply with its obligations under this clause.
- 22.6 Use or delivery of the Product shall be in accordance with the relevant trainer guide. For the avoidance of doubt, this Licence shall take precedence over the handbook and any supplementary guidance documents.
- 22.7 In accordance with consolidated licence clause 4.1.9 the Licensor has access at all reasonable times to oversee the Licensee's use of the Product to ensure compliance of the current delivery standards and licence terms.

23. Delivery Requirements

- 23.1 Minimum requirements for the Licensee's delivery of this Product:
- a) at least two trainers who are experienced in delivering training on domestic abuse and assessed to be competent by the Licensor; and

- b) at least one of the trainers delivering the training must have experience in providing a police response to victims or perpetrators of domestic abuse and can evidence continuous professional development relevant to domestic abuse; and
- c) at least one of the trainers must have worked in support of victims or perpetrators of domestic abuse and can evidence continuous professional development relevant to domestic abuse; and
- d) at least two trainers having successfully completed the Licensor's 'Train-the-Trainer' course delivered by one of the Licensor's official delivery partners.

24. Prior Experience, Pre-requisite and/or Co-requisite Learning

24.1 DA Matters First Responders: no pre-requisites.

24.2 DA Matters Champions pre-requisite prior learning to be completed:

- Domestic Abuse Matters First Responders

APPENDIX A – Domestic Abuse Matters Change Programme Licensed Products

DA Matters First Responders

- Domestic Abuse Matters FR Trainer Guide (DAM_TR_001_PDF)
- Domestic Abuse Matters FR PPT (DAM_TR_002_PPT)
- Evidence of Strangulation (Petchiae) (DAM_TR_003_PDF)
- History of Power Control Wheels (DAM_TR_004_PDF)
- Power Control Wheel and Chart of Coercion (DAM_TR_005_PDF)
- Responses to Stages (DAM_TR_006_PDF)
- The Stages of Coercive Control (DAM_TR_007_PDF)
- DA Matters Victim and Responder Statements (DAM_TR_008_PDF)
- Domestic abuse and stalking - cyber security guidance for practitioners (002) (DAM_TR_009_PDF)
- Scottish real-life incident footage (DA Matters Video 1) (DAMFR_TR_001_VID)
- Body worn video example footage (DA Matters Video 2) (DAMFR_TR_002_VID)
- Leaving video (DAM_TR_003_VID)

DA Matters Champions

- DA Matters Champions Trainer Guide (DAMCHAMP_TG_001_PDF)
- Domestic Abuse Champions Powerpoint (DAMCHAM_TR_001_PPT)
- Body worn video example footage (DA Matters Video 2) (DAMFR_TR_002_VID)
- DA Matters Victim and Responder Statements (DAM_TR_008_PDF)
- The Stages of Coercive Control (DAM_TR_007_PDF)
- DA Matters Champions Case Studies (DAMCHAM_TR_002_PDF)
- DA Matters Champions Confcalls [perpetrator call recording] (DAMCHAM_TR_003_AUD)
- DA Matters Champion Role Profile (DAMCHAM_TR_010_PDF)
- DA Matters Champion - Best Practice Development Model (GROW) (DAMCHAM_TR_011_PDF)
- DA Matters Intersectionality_FinalRender (DAMCHAM_TR_013_VID)
- DA Matters Champions Testimonials (Edited) (DAMCHAM_TR_012_VID)